

CLAIM AMENDMENTS

IN THE CLAIMS

This listing of the claims will replace all prior versions, and listing, of claims in the application or previous response to office action:

1. **(Currently Amended)** A method for automated management of business services comprising:

establishing an organizational database maintaining at least one business function description comprising a business function indicator and a plurality of business function requirements;

accessing a service registry using the business function indicator to identify a network address for each of a plurality of service providers each having a service indicator matching the business function indicator, wherein the service registry and each of the plurality of service providers are coupled to a communications network;

for each of the identified service providers:

communicating with the service provider to determine feature interfaces for interacting with the service provider, the service provider ~~providing~~identifying at least techniques for interfacing with the feature interfaces in the communication;

accessing a first one of the feature interfaces of the service provider to determine a plurality of service descriptors describing a service provided by the service provider;

determining whether the service provider is satisfactory based on if the service descriptors satisfy at least a portion of the business function requirements; and

if the service provider is satisfactory, negotiating a plurality of variable service descriptors using a second one of the feature interfaces for the service provider;

ranking each of the satisfactory service providers based on the service descriptors and the variable service descriptors from each of the satisfactory service providers; and

accessing a third feature interface of the highest ranking one of the satisfactory service providers to authorize performance of the service.

2. (Canceled).

3. (Canceled).

4. (Previously Presented) The method of Claim 1, wherein negotiating the variable service descriptors comprises:

determining a plurality of deal parameters identified within the business function requirements;

accessing a knowledge base to identify at least one negotiation threshold; and

iteratively accessing the second feature interface to negotiate the variable service descriptors, and for each iteration, modifying at least one of the deal parameters, communicating the deal parameters to the second feature interface, receiving a current version of the variable service descriptors, and comparing at least one of the variable service descriptors against the negotiation threshold.

5. (Original) The method of Claim 1, further comprising generating a notification identifying at least the highest ranking one of the satisfactory service providers.

6. (Original) The method of Claim 1, further comprising:

identifying a current service provider associated with the business function description;

comparing the highest ranking one of the satisfactory service providers against the current service provider; and

if the highest ranking one of the satisfactory service providers ranks higher than the current service provider, generating a notification identifying the highest ranking one of the satisfactory service providers.

7. (Original) The method of Claim 1, further comprising providing organizational information to a selected one of the satisfactory service providers to enable performance of the service.

8. (Original) The method of Claim 7, wherein the service comprises payroll management, and wherein the organizational information details employee data, payment data, and banking information.

9. (Currently Amended) A system for automated management of business services comprising:

a plurality of service providers each having a network address ~~and coupled to a communication network, techniques for interfacing with the feature interfaces~~, a plurality of feature interfaces providing access to a service, techniques for interfacing the feature interfaces, and a plurality of service descriptors describing the service, wherein:

each of the service providers is coupled to a communication network; and
each service provider identifies the techniques for interfacing the feature interfaces;

a service registry maintaining, for each of the service providers, the network address and one or more published ones of the service descriptors; and

an organization agent coupled to the service providers and the service registry using the communication network, the organization agent operable to:

establish an organizational database maintaining at least one business function description comprising a business function indicator and a plurality of business function requirements;

access the service registry using the business function indicator to identify the network address for each of a plurality of the service providers, each of the identified service

providers having one of the published service descriptors matching the business function indicator;

for each of the identified service providers:

communicate with the service provider to determine the feature interfaces for interacting with the service provider;

access a first one of the feature interfaces of the service provider to determine the service descriptors describing the service provided by the service provider;

determine whether the service provider is satisfactory based on if the service descriptors satisfy at least a portion of the business function requirements; and

if the service provider is satisfactory, negotiate a plurality of variable service descriptors using a second one of the feature interfaces for the service provider;

rank each of the satisfactory service providers based on the service descriptors and the variable service descriptors from each of the satisfactory service providers; and

access a third feature interface of the highest ranking one of the satisfactory service providers to authorize performance of the service.

10. (Canceled).

11. (Canceled).

12. (Previously Presented) The system of Claim 9, wherein the organization agent is further operable to negotiate the variable service descriptors by:

determining a plurality of deal parameters identified within the business function requirements;

accessing a knowledge base to identify at least one negotiation threshold; and

iteratively accessing the second feature interface to negotiate the variable service descriptors, and for each iteration, modifying at least one of the deal parameters, communicating the deal parameters to the second feature interface, receiving a current version of the variable

service descriptors, and comparing at least one of the variable service descriptors against the negotiation threshold.

13. (Original) The system of Claim 9, wherein the organization agent is further operable to generate a notification identifying at least the highest ranking one of the satisfactory service providers.

14. (Original) The system of Claim 9, wherein the organization agent is further operable to:

identify a current service provider associated with the business function description;

compare the highest ranking one of the satisfactory service providers against the current service provider; and

if the highest ranking one of the satisfactory service providers ranks higher than the current service provider, generate a notification identifying the highest ranking one of the satisfactory service providers.

15. (Original) The system of Claim 9, wherein the organization agent is further operable to provide organizational information to a selected one of the satisfactory service providers to enable performance of the service.

16. (Original) The system of Claim 15, wherein the service comprises payroll management, and wherein the organizational information details employee data, payment data, and banking information.

17. **(Currently Amended)** A computer readable medium encoded with logic for automated management of business services, the logic operable when executed to perform the steps of:

establishing an organizational database maintaining at least one business function description comprising a business function indicator and a plurality of business function requirements;

accessing a service registry using the business function indicator to identify a network address for each of a plurality of service providers each having a service indicator matching the business function indicator;

for each of the identified service providers:

communicating with the service provider to determine feature interfaces for interacting with the service provider, the service provider ~~providing~~ identifying at least techniques for interfacing with the feature interfaces in the communication;

accessing a first one of the feature interfaces of the service provider to determine a plurality of service descriptors describing a service provided by the service provider;

determining whether the service provider is satisfactory based on if the service descriptors satisfy at least a portion of the business function requirements; and

if the service provider is satisfactory, negotiating a plurality of variable service descriptors using a second one of the feature interfaces for the service provider;

ranking each of the satisfactory service providers based on the service descriptors and the variable service descriptors from each of the satisfactory service providers; and

accessing a third feature interface of the highest ranking one of the satisfactory service providers to authorize performance of the service.

18. (Canceled).

19. (Canceled).

20. (Previously Presented) The computer readable medium of Claim 17, the logic further operable when executed to negotiate the variable service descriptors by:

determining a plurality of deal parameters identified within the business function requirements;

accessing a knowledge base to identify at least one negotiation threshold; and

iteratively accessing the second feature interface to negotiate the variable service descriptors, and for each iteration, modifying at least one of the deal parameters, communicating the deal parameters to the second feature interface, receiving a current version of the variable service descriptors, and comparing at least one of the variable service descriptors against the negotiation threshold.

21. (Previously Presented) The computer readable medium of Claim 17, the logic further operable when executed to perform the step of generating a notification identifying at least the highest ranking one of the satisfactory service providers.

22. (Previously Presented) The computer readable medium of Claim 17, the logic further operable when executed to perform the steps of:

identifying a current service provider associated with the business function description;

comparing the highest ranking one of the satisfactory service providers against the current service provider; and

if the highest ranking one of the satisfactory service providers ranks higher than the current service provider, generating a notification identifying the highest ranking one of the satisfactory service providers.

23. (Previously Presented) The computer readable medium of Claim 17, the logic further operable when executed to perform the step of providing organizational information to a selected one of the satisfactory service providers to enable performance of the service.

24. (Previously Presented) The computer readable medium of Claim 23, wherein the service comprises payroll management, and wherein the organizational information details employee data, payment data, and banking information.

25. (Previously Presented) A system for automated management of business services comprising:

- means for establishing an organizational database maintaining at least one business function description comprising a business function indicator and a plurality of business function requirements;

- means for accessing a service registry using the business function indicator to identify a network address for each of a plurality of service providers each having a service indicator matching the business function indicator;

- means for, for each of the identified service providers:

- communicating with the service provider to determine feature interfaces for interacting with the service provide, the service provider providing at least techniques for interfacing with the feature interfaces;

- accessing a first one of the feature interfaces of the service provider to determine a plurality of service descriptors describing a service provided by the service provider;

- determining whether the service provider is satisfactory based on if the service descriptors satisfy at least a portion of the business function requirements; and

- if the service provider is satisfactory, negotiating a plurality of variable service descriptors using a second one of the feature interfaces for the service provider;

- means for ranking each of the satisfactory service providers based on the service descriptors and the variable service descriptors from each of the satisfactory service providers; and

- means for accessing a third feature interface of the highest ranking one of the satisfactory service providers to authorize performance of the service.